

TEACHING ENGLISH RESTAURANT AND BAR STAFF

Course for Teachers or self-study

Level: elementary

Course duration: 30 hours

- Unit 1 Meeting and Greeting Visitors
- Unit 2 Time & Dates
- Unit 3 Assistance & Reservations
- Unit 4 Table Types and Settings
- Unit 5 Food and Drinks
- Unit 6 Meals. Menus. Formal Dining Courses
- Unit 7 Dissatisfaction, Handling Complaints
- Unit 8 Pricing and Payment
- Unit 9 Thank You and Goodbye
- Unit 10 Coats and Restaurant Staff

Answer Key for Teachers (TASKS)

Marking Scheme